

**Job Title:**                **Housing & Support Worker – Hospital Discharge Service**

**Responsible To:**       **Service Manager**

**Main Job Purpose:** You will work within our Hospital Discharge Team (Weekday shift pattern, occasional weekends, and out of hours on-call) providing excellent person-centred support and enhanced housing management services to our residents. You will apply the principles Strengths-Based and Trauma Informed Practice, assisting individuals with multiple support needs, which may include mental health issues, substance misuse, poor physical health, and housing related support needs.

**Key Responsibilities:**

- Attend weekly panel meetings with Hospital Discharge Teams to discuss potential referrals.
- Complete face to face Needs Based Assessments with potential residents, assessing eligibility for DASH properties based on their support needs and risk.
- Completing full inductions with new residents including property viewings, move-in paperwork, and orientations.
- Provide tailored support according to residents' individual needs as detailed in their personalised support plan.
- Assist residents with practical, daily living tasks to help develop their independence and achieve their aspirations and goals.
- Work collaboratively with other agencies to gain best outcomes for residents, including moving on to independent accommodation when ready.
- Carry out risk assessments, support planning, goal setting and regular reviews, and escalating any Safeguarding concerns where necessary.
- Undertake Enhanced Housing Management responsibilities to DASH properties, ensuring void levels are kept to a minimum and premises are ready for occupation.
- Assist in ensuring properties are in a good standard of cleanliness and repair, promoting Health, Safety and Security.

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- Reporting and recording information and actions accurately using a custom database.
- Work within legislation and DASH's internal Policies and Procedures
- Work flexibly across all projects as required, not just the initial allocated. There is a personal transport requirement for this post.
- Be prepared to undertake training and development as identified and agreed in consultation with your Line Manager and relevant to the position.

This list is not exhaustive, and you will be required to undertake any duties commensurate with your position. These duties could change over time in response to changing organisation requirements and you will be fully consulted if substantial change occurs.

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