

Job Title: Housing & Support Worker – Hospital Discharge Service

Responsible to: Service Manager

Responsible for: No Direct Reports

Hours of Work: 35 hrs per week on a rota which includes days, early evenings, and occasional weekends.

Required to be on out of hours on-call rota to cover occasional evening and weekends.

Location: Durham

Salary and Benefits: £23,208 (+ £1,200-£1,440 On Call Supplement)

- 30 days annual leave inclusive of Bank Holidays (+ 1 day per year of service accrued up to 38 days)
- Day off for your Birthday
- Well-Being Day Off
- Company Pension Scheme
- Staff Discounts on Goods & Services through BrightHR
- Funded Training Opportunities

Closing date: Midday 03/06/2024

Interviews: 05/06/24 – 07/06/24

Start Date: On completion of pre-employment checks (Enhanced DBS required)

About the role....

We have an exciting opportunity for you to join our team as a Housing & Support Worker, where empowering individuals living in our supported accommodation will be at the heart of what you do.

Working across all DASH supported housing projects, but primarily within our Hospital Discharge Service, you will be responsible for providing excellent support to our residents with mid to high, multiple needs including mental and physical health issues, history of DV, substance dependency and housing related support needs.

You will be focussed on helping our residents to build on their strengths, overcome problems and support them to move towards a more independent lifestyle. You'll do this through your care, respect, empathy, and commitment to creating and delivering tailored, personalised support plans, and multi-agency working.

Maintaining a safe and secure environment is key, this may see you dealing with emergency situations and so you will work within H&S procedures especially regarding Risk Assessment, Safeguarding, and Lone Working.

About you....

You will be passionate about providing tailored support according to our residents' individual needs, applying the principles of Strengths-Based and Trauma Informed Care.

You will have experience of support work or social care, and a knowledge and understanding of mental health issues and behaviours that challenge.

You will be an excellent communicator and advocate on behalf of our residents, working collaboratively with other agencies to gain best outcomes.

You will be proficient in the use of IT including CRMs, email and web-based applications.

Resilience is key, you will have the ability to stay calm under pressure and work on your own initiative whilst maintaining personal and professional boundaries.

You will have the ability to work within policies, procedures, and regulations, including Safeguarding and Lone Working. You will need to undertake an Enhanced Disclosure and Barring Service check – paid for by us of course!

You will possess a full UK driving licence and have access to your own personal transport.

About us....

At DASH we believe that everyone, regardless of circumstances, should have a fundamental right to a place of shelter, and help to rebuild their life.

We have been making a positive intervention on single homelessness since 1972. We do this through the provision of supported housing for individuals leaving hospital, a project specifically for women facing multiple complex needs, enhanced housing management services and the provision of affordable shared housing for homeless people and people in housing need.

As an inclusive employer and a local charity, we aim to reflect the communities we serve in order to drive the right employee, resident and charity outcomes. We encourage applications from candidates from a variety of backgrounds and life experiences.

We ask for a flexible approach to help us provide 24/7 support to our residents, this may include occasional evenings/weekends and covering out of hours on-call.

We can offer you an incredibly fulfilling role, the chance to be part of a fantastic team and make a real difference to the lives of our residents and the communities we serve.

To apply please email a covering letter outlining your suitability for the role and why you wish to apply, along with your up to date CV to:

email@dashorg.co.uk